



# CARIE

Center for Advocacy for the  
Rights & Interests of the Elderly

## Volunteer as a Long Term Care Ombudsman

A Volunteer Ombudsman advocates for the rights and quality of life of people who reside in long term care settings such as nursing homes and personal care homes.

### As an Ombudsman, you will:

- Address issues of resident rights, resident care, resident dignity, finances and overall quality of life
- Conduct facility visits, attend resident council meetings and/or exit meetings with the Department of Health, receive complaints from residents
- Receive thorough and ongoing training
- Connect with a community of caring, passionate people like you!

### Skills:

- A sincere concern for residents of long term care facilities
- Communication and listening skills, patience and the ability to be comfortable in a nursing home environment
- Confidentiality and objectivity, and a willingness to learn

### Commitment:

- Flexible, individualized
- 4 training meetings/year in Center City
- Regular facility visits

*"I volunteer because I like to be an example for my children. There's always something you can do."*

*- William Magwood, Volunteer Ombudsman*

**Interested?** Call or email Katie Monroe: (267) 546-3451, [monroe@carie.org](mailto:monroe@carie.org)

*\*Note: All volunteers are required to complete a criminal background check.*