Volunteer as a Long Term Care Ombudsman

A Volunteer Ombudsman advocates for the rights and quality of life of people who reside in long term care settings such as nursing homes and personal care homes.

As an Ombudsman, you will:

- Address issues of resident rights, resident care, resident dignity, finances and overall quality of life
- Conduct facility visits, attend resident council meetings and/or exit meetings with the Department of Health, receive complaints from residents
- Receive thorough and ongoing training
- Connect with a community of caring, passionate people like you!

Skills:

- A sincere concern for residents of long term care facilities
- Communication and listening skills, patience and the ability to be comfortable in a nursing home environment
- Confidentiality and objectivity, and a willingness to learn

Commitment:

- Flexible, individualized
- 4 training meetings/year in Center City
- Regular facility visits

"I volunteer because I like to be an example for my children. There's always something you can do."
- William Magwood, Volunteer Ombudsman

Interested? Call or email Katie Monroe: (267) 546-3451, monroe@carie.org

*Note: All volunteers are required to complete a criminal background check.