Managed Long Term Services and Supports (MLTSS)

Pennsylvania is changing the way it provides home and community-based care. The plan is called Community HealthChoices. Here are a few things older Pennsylvanians should know:

What is MLTSS?

- A new way to get health care, and home and community-based services (HCBS), with a goal to help more older adults live in their homes

- Provided through an insurance company called a Managed Care Organization (MCO): Health Insurance + Delivery of Care + Coordination

- MCO manages all health care and services: Hospital Care + Medical Care + HCBS + Prescription Drugs + Preventive Care

- Goal to make it easier to get needed HCBS such as meals, or the help of an aide to get washed and dressed

- Consumers have a choice of MCO providers and providers within the MCO network such as physicians, home health, etc.

- MLTSS will provide the option and encourage the use of self-direction of services (consumer-directed model) and the consumer will be the focus of planning for care (person-centered planning)

Who is included?

- People who are eligible for Medicare AND Medicaid (Dual-eligible)

- Nursing Facility Clinically Eligible (NFCE) – including those who may be getting services in nursing facilities or HCBS waivers like the Aging Waiver

- Those in the LIFE program are NOT included

Turn Over
What Rights do Consumers Have?

● Consumers have the **RIGHT** to appeal loss of care or care that is denied

● Consumers have the **RIGHT** to complain about problems or the care they get

When & Where?

● To start in July 2017 in Western PA

● Moving to Southeast next and will include the whole state by January 2019

● Goal is for a smooth transition away from Aging Waiver services to MLTSS without loss of care

Will Consumers be Part of the Planning Process?

● Consumers are encouraged to provide input about the MLTSS plan

● Send questions and comments to: **RA-MLTSS@pa.gov**

● No computer? Call CARIE with your comments and we will share

● Visit [http://www.dhs.pa.gov/citizens/communityhealthchoices](http://www.dhs.pa.gov/citizens/communityhealthchoices) for more information

*Official rules regarding MLTSS are not yet in place.*

Questions or Concerns? Need Help Getting Care?

Contact CARIE

(215) 545-5728

Toll Free: 1-800-356-3606

[www.carie.org](http://www.carie.org)